

## Disclosure document

### Our details

**Freightcover.com is an on-line trading platform operated by Abbott & Bramwell Insurance Brokers. It is not a separate legal entity.**

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### Our status

Registered and approved by the Financial Services Industry (FSA) to conduct General insurance business – registration number 311672

Our status and company details can be checked on the FSA register by visiting [www.fsa.gov.uk/register](http://www.fsa.gov.uk/register) or by phoning the FSA direct on 0845 606 1234

### Your cover

We will provide you with cover and information from one single insurer/undertaking with whom we have arranged a scheme facility for the provision of Marine Cargo Insurance.

### Claims procedure

Please refer to the claims procedure detailed within the conditions of cover.

### Complaints procedure

We operate a complaints service and in addition to this certain classes of clients may be entitled to compensation under the FSA regulatory system. Please contact us for more information. We would also refer you to our terms of business document, which available as a download on this website.